





Do your field service employees and service technicians work daily on customer premises and only have limited access to your internal company programs? Do you want to improve processes such as the implementation of storage processes or material and production reports by integrating mobile applications? It's easy: With mobile devices equipped with tailored PSI Industrial apps.



Production, service or sales – many professional areas have only brief encounters with the ERP system in their daily work.

Therefore, we believe that user screens and user interfaces should be made simple, easy and self-explanatory so that they can guide the user through the process.

PSI Industrial apps are therefore very practical and provide the necessary information and dialogs for the respective task.

- Avoid errors
- Great ease of use
- Little training required

TRIED AND TESTED APPLICATION OPTIONS

1. Higher value added in production



With PSI Industrial apps for production, employees can, for example, implement order-related material bookings in real time – exactly where they come from. The application provides an overview of the current status of production orders as well as ensuring consistent processes and higher data quality.

Figure: You can also easily implement feedback for operations on the go. The practical overview grants your employees a constant overview of production.

2. Data collection for service management with no media breaks



PSI Industrial apps for service management provide your employees with all ERP functions for incident recording and processing. The incidents can also be made more detailed through additional information such as a text description or photos. This enables you to record data without any time delays or media breaks.

Figure: After a service incident has been created in the ERP system, a customer transaction as well as service orders are automatically created. Amendments to other items, such as for spare parts, are also possible.

3. Optimal support for your field service



Task lists are the ideal tool for supporting your field service employees on site. They completely eliminate the need for handwritten notes, as all tasks are available in the practical list view, while activities can be described in detail and supplemented with images and photos in the individual view.

Figure: For service employees, task lists make work much easier and provide some relief, which in turn increases employee satisfaction.

+ Your benefits at a glance

- Record and process data in real time, regardless of location
- ✓ Responsive display for continual processes without any media breaks
- Improve efficiency and reduce errors in data recording
- Replace paper processes
- ✓ Adopt a wide variety of mobile standard processes
- Easily adapt to existing work processes
- Connect external programs
- Increased employee satisfaction

> With PSI Industrial apps, we have been able to boost efficiency, process reliability and stock transparency and significantly reduce our security requirements.

Christian Schermuly, IT Project Manager Formel D

Technological basis



The web-based, hybrid technologies HTML5, CSS3 and Java Script form the technological basis for the applications. As they support widespread, mobile platforms, PSI Industrial apps maintain the respective, platform-based look and feel of the application and fit seamlessly into the existing IT landscape.

> > We have the huge advantage of being able to implement new requirements with a short development time using PSI Industrial apps.

Achim Stapf, Head of Global IT GEMÜ Group



More information

Would you like to learn more about PSI Industrial Apps?
You can find more information on our website at:
www.psi-automotive-industry.de/en/software/erp/industrial-apps

INTELLIGENT PRODUCTION



PSI Automotive & Industry is an expert in intelligent production. With our ERP + MES software, we optimize our clients' production and processes. Among German SMEs, the PSIpenta brand name stands for well-conceived solutions which are closer to the requirements of the sectors than any other. Teamwork helps us to come up with better ideas. That is why we combine the competencies of our clients with our own ones to form an even greater whole. We are:

- More agile Processes are steered across all applications by means of workflows. Without programming and at an extremely fast speed, processes can be adapted to new requirements.
- ✓ Closer We share our clients' passion for production. That is why we have exact knowledge of the requirements and take that decisive extra step.
- More user-friendly With PSI Click Design, the software interface can be adapted by each individual user to his specific requirements.
- More intelligent PSI has long been successfully applying robust methods of artificial intelligence in the industry. With the aid of this industrial intelligence, we support your decisions in complex situations, increasing the efficiency of your manufacturing, and automating your processes.
- More open Our platform for production is distinguished by its outstanding integration capacity, offering flexible services and combining the processes across a wide variety of application software entirely without complicated interfaces and on the basis of state-of-the-art standards.



PSI Automotive & Industry GmbH

Dircksenstraße 42–44
10178 Berlin
Germany
Phone: +49 800 377 4968 (toll-free)
Fax: +49 (0)30 2801-1042
info@psi-automotive-industry.de
www.psi-automotive-industry.de/en
www.erp-demo.de

We're here to help:

Munich | Marcel-Breuer-Straße 20, 80807 Stuttgart | Meitnerstr. 10, 70563 Essen | Ruhrallee 201, 45136 Aachen | Campus-Boulevard 57, 52074

A – Traun | Langholzstraße 16, 4050 CH – Wil | Säntisstrasse 2, 9500

